

PLANNING DENTAL SERVICES

Dental Public Health

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OUTLINE

- Principles of Planning
- Information Requirements for Planning
- Oral Health Needs Assessment
- Quality of Dental Care
- Clinical Governance

PRINCIPLES OF PLANNING

- What is planning?
- Goals... resources... choices and decisions... actions

PRINCIPLES OF PLANNING

- Why plan?
 - Pro-active in decision making rather than being constantly reacting to pressures and crises.
 - priorities are set.
 - direct resources to have the greatest impact.

PRINCIPLES OF PLANNING

1. Identification of need
2. Options
3. Decisions of policy
4. Available resources
5. Implement
6. Evaluate



PRINCIPLES OF PLANNING

- Problems with planning:
 - Limited information
 - Pressure to focus on certain issues
 - Lack of resources
- Uncommon...so instead:
 - An incremental approach to planning where small decisions are made based on circumstances rather than grand plans.

INFORMATION REQUIREMENTS

- What kind of information do you need?



INFORMATION REQUIREMENTS

**POOR PLANNING
ON YOUR PART
DOES NOT CREATE
AN EMERGENCY
ON MY PART**

ORAL HEALTH NEEDS ASSESSMENT

- Definition: A need for medical care exists when an individual has a disease or illness for which an acceptable and effective treatment exists.

- Types of need:
 - Normative need
 - Felt need
 - Expressed need
 - Comparative need

ORAL HEALTH NEEDS ASSESSMENT

- Limitations of normative need:
 - not objective
 - not representative of impact on quality of life
 - ethically unacceptable
 - paradoxical approach

ORAL HEALTH NEEDS ASSESSMENT

- Sociodental measures of oral health:
 - determine need based on the concepts of impairment, disability and handicap.
- Locker Sociodental measures: measures of the extent to which dental and oral disorders disrupt normal social role functioning and bring about major changes in behavior such as inability to work or attend school.

ORAL HEALTH NEEDS ASSESSMENT

- Functional: eating, biting, chewing.
- Social interaction: communication, having sex appeal, kissing.
- Comfort and well-being: pain, use of meds, bad breath.
- Self image: esthetics.

QUALITY OF DENTAL CARE

- What is high quality dental care??
- Who determines a high quality dental care?

QUALITY OF DENTAL CARE

- Maxwell 1984:
 - Effectiveness.
 - Access.
 - Socially acceptable.
 - relevance to need
 - Efficiency and economy
 - Equity

QUALITY OF DENTAL CARE

